

# etcha

## Restaurant Policy

### Arrival & Travel

To ensure the best possible experience, we kindly ask guests to arrive on time. Bangkok traffic can be unpredictable, so please allow sufficient travel time.

Tables are held for up to **15-minutes** after the reservation time. After this period, the restaurant reserves the right to release the table. If you are running late, please contact the restaurant as soon as possible.

We recommend allowing **approximately 2–2.5 hours** to fully enjoy your dining experience.

### Deposit, Cancellation, and No-Show Policy

A full deposit is required at the time of reservation to secure your booking.

Cancellations made **more than 72-hours** in advance may be made without charge.

For cancellations made **within 72-hours** of the reservation, or in the event of a no-show, the restaurant reserves the right to charge the full price of the menu per guest, exclusive of taxes.

### Menu and Dietary Requirements

Please note that the menu is subject to change without prior notice, depending on seasonality and ingredient availability.

Currently, we are unable to accommodate specific dietary restrictions, including but not limited to vegetarian or vegan, no-seafood, gluten-free, dairy-free, allium-free. Other dietary requirements must be communicated at least 7 days prior to the reservation date.

### Dress Code

While we do not enforce a strict dress code, we kindly request guests to dress appropriately for a fine dining environment.

### Service Hours

Sunday – Monday: Closed

Tuesday – Saturday: Dinner only, seatings from 18:00 – 20:30

Reservations are held with a 15-minute grace period.